



Level 2 Certificate in Principles of Customer Service

This qualification enables learners to develop existing skills and gain knowledge of key areas for efficient customer service. Such as communicating with customers and handling customer information. This course is suitable for anyone who is interested in customer service, and those who are hoping for career progression or employment opportunities in the customer service industry.

Location:

- LLC Online Learning is a way of accessing qualifications and courses, fully supported by a personal tutor but without attending lessons in a classroom setting.
- This means you can complete your studies in the comfort of your own home, giving you the opportunity to recap on your studies as often as you need to.

Entry requirements:

- There are no formal entry requirements but you should be at least at Level 1 in English and Entry Level 3 in Maths.
- You may also benefit from having completed a Level 1 qualification in this subject or related sector or from having relevant work experience.

At the end of the course, you will receive the Level 2 Certificate in Principles of Customer Service, TQUK.

More information and save your place here:
<https://www.londonlc.org.uk/course/level-2-certificate-in-principles-of-customer-service/>



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