

# Annual review 2010/11

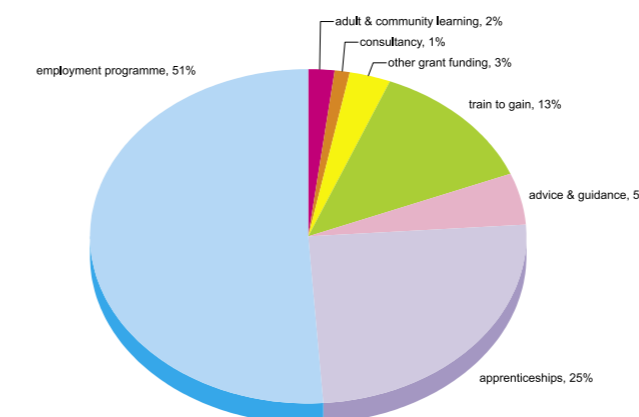


- Be part of the development of tailored apprenticeship frameworks for the Third Sector
- Support and promote the Third Sector as an attractive career opportunity for young people
- Access a community of Third Sector employers with shared values
- Stay informed and up to speed with apprenticeship developments across the UK
- Get involved with delivering the three new sector specific apprenticeship frameworks in fundraising; volunteer management and campaigning. These have been specifically developed with the needs of the sector in mind. I would ask that you look at the Fair Train website [www.fairtrain.org](http://www.fairtrain.org) and encourage you to take up free membership.
- Support the development of Fair Train's Apprentices in Charities bursary scheme (AiC) which aims to raise corporate sponsorship to meet the salary costs of apprentices in charities

## Finance report

Despite significant ongoing economic turbulence and political change 2010/11 was a year of consolidation for LLC. Our income remained steady at £1.7M in 2010/11 with increased liquidity and a stronger balance sheet. LLC is now looking to move forward with increased contracted income of £2.5M in 2011/12. The results of our work at National, regional and local level augmented and strengthened our financial position as LLC became London's most successful Third sector learning and skills sector consortium.

If you would like a full copy of our audited accounts for the year ending 31st July 2011 please contact us or download a copy from our website.



## Investments

### 3SC in Action

3SC is a social enterprise which enables and supports other civil society organisations (CSO's), whatever their size, to participate collaboratively in bidding for and delivering public services. 3SC's board of partners is comprised of other civil society organisations, including the London Learning Consortium, who each bring expertise in the delivery of public services and also their commitment to securing a long term opportunity for the sector to compete for public service contracts.



3SC was the largest provider of work opportunities for the sector under the former administration's Future Jobs Fund and has well developed CSO networks, having worked in consortia with hundreds of locally-based organisations of all sizes, across all regions to give a reach across the sector.

3SC is currently delivering services through its members under the new Work Programme and is the prime provider for Access to Work Assessments in Wales. [www.3sc.org.uk](http://www.3sc.org.uk)

### Fair Train

Fair Train as the group training association of the voluntary and community sector is working to increase the number of apprenticeship opportunities available to young people across the sector and to support employers to be able to deliver apprenticeships.



Fair Train has been successful in increasing the profile of the voluntary and community sector employers in the arena of apprenticeships and is supported by the National Apprenticeship Service. We want to build on this by increasing the membership of Fair Train which is currently free to our member's employers.

The benefits of this are as follows:

- Be part of a voluntary and community sector network for apprenticeships and lobby for issues specific to the sector
- Build your knowledge and expertise in apprenticeships and access practical support to develop and deliver apprenticeship programmes
- Benefit from improved communication between government agencies to include the National Apprenticeship Service(NAS); providers and employers thus oiling the wheels of apprenticeship delivery
- Gain access to mentors across the sector to help you develop your own apprentice programmes

L-R: Directors:

Jacqui Finn,  
Lola Barrett,  
Andy Wilson (Chair)



L-R: Senior Management Team:

Simon Forzani, Pam Sargeant,  
Hazel Roberts

### LONDON LEARNING CONSORTIUM COMMUNITY INTEREST COMPANY

Company Information for the year ended 31st July 2011

**Directors:** Ms L T Barrett | Mr M. Hudson | Ms J Finn | Mr A Wilson

**Secretary:** Mr S L Jeffery

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## 2010/11: Standing Together

London Learning Consortium (LLC) believes that learning and employment enables social and economic prosperity. At LLC we offer learning and employment services to individuals, employees and employers to enable social and economic prosperity, enterprise and growth. We do this through a range of outcome focussed programmes in our communities, the workplace and online. These are delivered through our membership and business partners within a shared investment framework.

As we are well aware the third sector is undergoing significant change in light of the impact of Government policy and the constraints of both the public service environment and private sector. Whilst the world's economic situation continues to concern us all, London Learning Consortium believes it is only by standing together and working collectively and collaboratively that we can face the future together. In the summer of 2011 London was on fire, but these flames could not burn away our passion to improve the potential of our city's residents and help them and our wider communities of interest meet the challenges of the future.

In 2010/11 the London Learning Consortium (LLC) continued to develop and establish its London wide presence despite the challenging economic and funding environment. LLC also grew and developed its programmes for young people and its apprenticeship training services. We also provided significant grant funded and commercial employment services and opened a new strand of business, a recruitment agency. LLC are now able to offer employers a holistic service from recruitment of new staff, training and work ready support to placements and jobs.

LLC has a stable board of Directors which is ensuring that our communities of interest are our key focus. LLC met its obligations to the C.I.C regulator, Companies House and HMRC.

Our financial year has been good with our income remaining steady at £1.7M with an improved balance sheet. Due to new funding arrangements and more organisations joining our Consortium the contracted income for 2011/12 is £2.5M. This has helped LLC to continue to fund more third sector partners to deliver learning and skills provision to our communities of interest as well as support its own internal services.

In 2010/11 we worked with 30 LLC members across a range of activities. We have also seen a change in membership due to the shift in the external environment with new organisations joining and some leaving the skills and employment sector altogether. This has meant that our overall membership has remained at 160 by July 2011.

In last year's annual review we reported on how as a Community Interest Company we invested in the start up of two new national organisations the Third Sector Management LLP (3SC) and Fair Train. These social investments have proved to be successful and we hope that they will continue to bring opportunities for the Consortium and our communities of interest going forward.

Stephen Jeffery, Chief Executive

*Stephen Jeffery*



## Recruitment

Your one stop shop for all your recruitment needs

LLC Recruitment worked well in its first year of operations to ensure that LLC supported a number of funded employment projects including the Future Jobs Fund. The service is now moving into providing a full recruitment service to the Third Sector, Private Companies, the Public Sector and job seekers. LLC Recruitment offers an end to end service with an excellent level of customer service and professionalism.

Our service supplies both Temporary and Permanent vacancies in the following sectors:

- Office & Administration
- Health & Social Care
- Education
- Customer Service

Our recruitment services offer a solutions programme that can also help you develop your staff with a training programme that suits your business needs. This business area aims to support our existing large employer customer base as well as our members and stakeholders.

T: 020 8680 9803

E: info@llcrecruitment.org.uk

## Membership services

During 2010/11 LLC membership remained at 160 organisations. New members reflected both our new geographic reach and business model. As well as Community Interest and social enterprises joining LLC we have seen larger regional or national federated organisations become members. This added strength will help LLC in the challenging times that lay ahead as the UK economy moves out of recession.

LLC introduced a new e-newsletter which has proved to be very popular, LLC held awareness raising and service development workshops for members as well as launching its very own facebook page.

LLC is currently developing a new range of membership services that will be offered to members via a new fee structure. These will include our e-learning platform (VLE), member focussed professional recruitment service, learner enrolment platform and back office financial services.

## Training

For communities and employers...

London Learning Consortium is now established as one of London's biggest Third Sector providers of vocational training and skills development. This is set to develop during 2011/12 as we welcome new partners who elected to join LLC under new contracting arrangements introduced by the Skills Funding Agency.

In 2010/11 LLC and its partner providers worked extensively with employers and individuals from local communities with a view of helping them gain new skills and qualifications via Apprenticeship programmes, work based learning, foundation learning for young people, Adult and Community learning, Specialist training and adult careers services.

In 2010/11 LLC also continued to develop its training offer working closely with skills sector councils, the National Apprenticeship Service, Skills Funding Agency and increasingly Local Authorities.

***"The training helped me to understand my job and it made everything clear for me."***  
*Level 3 Information Advice and Guidance, Skills Factory*

***"An apprentice brings a huge benefit to any organisation. The advice that I would give to other potential employers of apprentices is that if you are able to have an apprentice, you will not be disappointed. Instead you will be inspired and humbled by the situation"***

*The Foyer Federation*

## Consultancy & business development support

LLC has provided consultancy and business development support throughout 2010/11 and this area of our work is continuing to grow and develop. For example LLC worked on efficiency and capability analysis of three new regional third sector consortia on behalf of the Learning and Skills Improvement Service (LSIS) and the Third Sector National Learning Alliance (TSNLA). We also reported on financial and procurement efficiencies within a CVS partnership.

LLC also made valuable regional contributions to National Initiatives such as the introduction of the new QCF unitised accreditation system on behalf of NIACE.