



IMPACT REPORT

2018/19

**2018/19
WHAT
WE DID**

**More work with
community
partners
including new
LLC local hubs**

**Preparing
for
devolution
and
Brexit**

**We've
worked
with 4000
learners**

**In 2018 we
provided
over £3M of
funding to
local partners**

**LLC secures
future as an
ESFA prime
contractor**



2019/20 WHAT WE ARE DOING

Grow our work with communities through local hubs



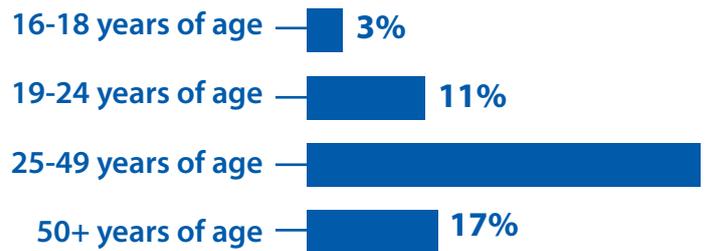
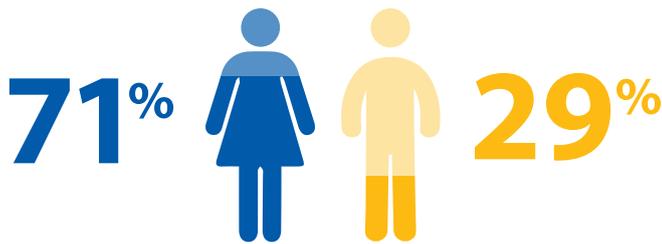
Deliver for GLA and ESFA on skills priorities for London & the South



Implement changes to mirror the new common inspection framework

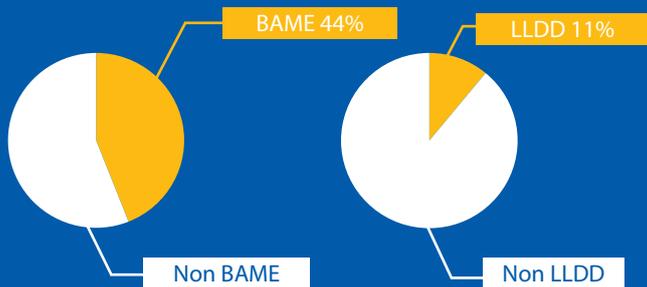


WHO ARE OUR LEARNERS



Learners by BAME

Learners by LLDD



95%

OF OUR FUNDING IS FOCUSED ON ENTRY, LEVELS 1 AND 2

16%

SPECIAL EDUCATIONAL NEEDS AND DISABILITIES

PRIOR ATTAINMENT OF OUR LEARNERS IS **63%** AT LEVEL 2 OR BELOW, **21%** NO PREVIOUS QUALS

35%

OF LEARNERS PROGRESSED INTO WORK



- 1) Functional Skills Maths
- 2) Functional Skills English
- 3) Certificate in IT User Skills (ITQ)
- 4) Certificate in Principles of Business and Administration
- 5) Certificate in Understanding Nutrition and Health





CASE STUDIES

Apprentice programmes

ProspectAware based in Whitechapel and Benchmark Cleaning based in the Elephant and Castle both wanted to take on Business Administration Apprentices. There were lots of applications coming through on the National Apprenticeship website but instead of filtering every application that came in, we did something different and held an Open Day at both organisations for those Apprentices that applied. It is believed that sometimes a person's application form is weak and needs some work and by inviting all the applicants to meet with the companies, no one was disadvantaged, and everyone got a chance to shine. Both companies have been successful in offering an Apprenticeship position to one of the applicants that attended their Open event. With support from LLC, this is now the third Apprentice employed by ProspectAward. Both ProspectAward & Benchmark Cleaning Servicers are keen to continue working with LLC for employment & training opportunities in the near future.

Networking

Each week we attend the BNI Networking event at Bromley Football Club and/or Selsdon Park Hotel, meeting with at least fifty business owners in the South East Region. Each week there is an opportunity to strengthen relations within the community and to promote London Learning Consortium, explaining who we are and what it is that we do. We are also able to explain the types of referrals we are looking for and to pass referrals on. Most recently, and through the networking & referrals at BNI, LLC have successfully generated new business opportunities within the Care Sector with five candidates enrolled on to a Health & Social Care qualification.

Supporting a local school

Gareth Balch, the School's Business & Development Manager at Archbishop Tenison's CE High School, was so pleased with the service he received from London Learning Consortium on 1st May 2019 that he sent an email to say that the London Learning Consortium is now their "first choice provider for our potential new development and school expansion" and "would be very happy, therefore to develop a good partnership arrangement with LLC and to make this distinctive".

Kayley White

Kayley is working in Bluebird Care, Guilford as a Domicile Carer. Kayley started her journey in 2017 when she began an apprenticeship in Health and Social Care Level 3. When she started her apprenticeship she lacked confidence however, she wanted to continue developing herself to improve her knowledge, skill and behaviour in care to be a Senior Carer.

Kayley is a mother of two young children and found it difficult to manage her time with home and work responsibilities whilst studying. However, she succeeded and completed her course on time and to a high quality. Throughout Kayley's qualification, her confidence improved significantly, giving her the assurance to deliver a presentation to members of her team and conduct a professional discussion, which she managed by herself.

Kayley is now taking on a new challenge as she is continuing her education and is enrolled on a Level 4 Diploma in Health and Social Care. She would like to eventually be working in care management and the level 4 qualification is the logical next step in supporting her career goals.

“ WHAT OUR LEARNERS ARE SAYING ”

“ The tutors are very encouraging, and they are also concerned about me as a person and my individual needs.

“ My tutor is extremely supportive and willing to help all the time. She explains everything so clearly and always makes sure we all understand.



“ The course is fantastic it has helped me achieve goals that I have cowardly put off for years and with the help of my tutor I have accomplished so much! I wouldn't have been able to do it without them. Thank you!

“ It's a nice environment to learn. I feel comfortable to ask if I don't understand anything and feel like my learning has come along in leaps and bounds.



“ I want to be a Supervisor and this course has helped me to achieve that.

“ My Tutor – a very dedicated Tutor who responds to everyone's different needs, supportive and delivers lessons in a fun way which enhances learning. The resources that the tutor used was very effective in order to support me with my assignments.

“ The lessons are organised very well with good resources to help with assignments. Also, the tutor is able to deliver the lessons and explain information in different ways so that we can understand. The tutor is very supportive and encouraging.

“ Everyone is extremely friendly, and our tutor puts a lot of effort into helping us. In our group we enjoy learning together and we all get along great and

the people that work around the building are more than helpful and polite and everyone helps each other.

“ The apprenticeship helped me to obtain a permanent role within my organisation within a few months of starting my apprenticeship.

“ The lessons are organised very well with good resources to help with assignments. Also, the tutor is able to deliver the lessons and explain information in different ways so that we can understand. The tutor is very supportive and encouraging.



“ This course has been beneficial in the fact that I have more knowledge on what negotiations are and business terms on how to run a business. There were a lot of things that I didn't know that I have more knowledge of and understand.

To book a place on this course or to find out more information contact: **London Learning Consortium**
Call: 020 8774 4040

Email: courses@londonlc.org.uk

Christopher Wren Yard, 119 High St, Croydon CR0 1QG

